

RCC Technology Resource Committee (TRC)
October 8th, 2020
1:00 pm-2:00pm
Remote Zoom Meeting

Attendees: Patrick Scullin, Terry Welker, Stephen Ashby, Jill Smithen, Jodi Mowrey, Jim

- V. Old Business
 - a. Service Desk
 - i. No updates
 - b. RCC Website Redesign
 - i. It is now ADA Section 508 compliant, student facing and mobile friendly. We have a functioning search feature with advanced search options. More info see [Website Update Report](#)
 - c. COVID Response Assessment – Computer Lending, Distance Learning Technology, Student Access and Support, & Software Licenses
 - i. Yash brought forward information regarding a recent student survey regarding the loaner laptops given to students. Collective concerns such as laptops not being upgraded with much needed software that students need for the current course work and studying. Patrick and Stephen requested the survey results to better address these concerns and to forward them up the chain to decision makers.
 - ii. Adobe License procedures have changed for the update of student licenses. If anyone needs to know how these updates work Patrick can provide instruction on that. These updates are much easier than the previous version.

- VI. New Business
 - a. Review District Tech Plan – TRC Members Return Comments at November Meeting
 - i. Patrick forwarded a copy of the district’s Technology Plan. Leadership has asked us to review both the district plan and our plan to ensure proper alignment in all areas or if there are any missing items from either plan to double check. If you find anything we can start the discussion at our next meeting in November.
 - b. Website Update Report – Bill Manges
 - i. Next Thursday our new website will be launched, Nov. 15th. This project started in November 2018. Review groups and focus groups provided feedback, 60 responses in fact, on a few things that needed a fix. It is now ADA Section 508 compliant, student facing and mobile friendly. We have a functioning search feature with advanced search options. Primary initiative was Guided pathways so this new website was centered on Guided Pathways, from design phase to implementation phase with that in mind.
 - c. Math and Science Tech Updates – Stephen Ashby
 - i. AV took over the project due after the person who designed it retired. Math and Science received new high definition microscopes. Found some errors though, projectors not being upgraded from standard definition. Faculty requested projectable whiteboards and wireless connectivity. Gabriel is looking into interactive touch screen displays from Newline is an option. We researched and found some, had a demo back in March. Quotes received currently at \$3,800 as maintenance on these panels are reducing.

- d. Review RCC Tech Plan for AV Replacement and Technology Guidelines
 - i. Stephen stated that we need to include a scheduled replacement of audio visual equipment. The department has made the old equipment run for the past 17 years which can't be sustained for

VIII. Assignments:

- a. District ITSC Meeting on 10/16/2020
- b. Admin Support Travis Roest

IX. Next meeting: Thursday, November 12, 2020