

1.0 Student 1en1e

VPPD 5:

Application Support Technician for Professional Development Programs

This position was approved during the 2021/2022 program review prioritization process. As noted in the December 13, 2021 response to the Joint Leadership Councils from the president, the position was funded and recruitment for the position was pending the appointment of the Dean of Equity. Unfortunately, the position was never recruited and filled.

The need for the position remains and is greater than ever. One of the primary functions of the position is to train and provide end-user support for District and department-specific software applications. This individual would not only support current employees but will also provide training to new employees on the various software applications they are required to know to perform their job duties. Currently, new employees are onboarded by the professional development staff.



of students as well as to align with the Engagement Center Student Success teams as specified in the 2023 ACCJC Midterm Report, the Rainbow Engagement Center requires, at minimum, the following dedicated Counselor/Coordinator

Resources Needed	Resource Category	Funding Source	Amount
Counselor / Coordinator, Rainbow Engagement Center	Faculty	General Fund	\$204,955
Educational Advisor, Rainbow Engagement Center	Classified Professional	General Fund	\$154,560

A Promise Program Manager is needed to assist with the planning, implementation, and management of the RCC Promise Program. The Promise Program Manager will:

- Oversee daily operations and ensure compliance with program regulations.
- Collaborate with college entities to enhance student success and best practices.
- Administer budgets and prepare fiscal reports.
- Supervise and train staff.
- Develop and implement support and tracking systems for students.
- Conduct recruitment and outreach activities.
- Create promotional materials.
- Coordinate planning meetings and program activities.
- Provide direct student interventions with academic support staff.
- Engage with community groups and agencies.
- Lead the Peer Mentoring Program.
- Manage the Promise Appeals Committee.

Resources Needed	Resource Category	Funding Source	Amount
Promise Program Manager	Administrative Position	Grant Funded	\$207,585
TOTAL			\$207,585

Goal Mapping

1.0 Student Access	2.0 Student Success	3.0 Institutional Effectiveness	4.0 Resource Development and Allocation	5.0 Community Engagement
1.0	2.0			

INFORMATION ONLY - NO PRIORITIZATION NEEDED :